



BEFORE THE VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA

First Floor 33/11 kV Substation, Beside Hyderabad Boat Club
Lumbini Park, Hyderabad - 500 063

**PRESENT : SRI MOHAMMAD NIZAMUDDIN
VIDYUT OMBUDSMAN**

TUESDAY THE TWELFTH DAY OF MAY
TWO THOUSAND AND TWENTY SIX

C.M.P.No 05 of 2026-27

in

Appeal No. 43 of 2025-26

Between

Smt. Rolika Keshri, w/o. Sri Vishal Ranjan, Villa No.151, Richmond Villas, Sun City,
Rajendra Nagar, R.R. District - 500 008. Cell: 7702167125.

.....Petitioner/Appellant

AND

1. The Assistant Engineer/Operation/Himayath Sagar/TGSPDCL/Rajendra Nagar.
2. The Assistant Divisional Engineer/Operation/Rajendra Nagar /TGSPDCL
/Rajendra Nagar.
3. The Assistant Accounts Officer/ERO/Gaganpahad/TGSPDCL/Rajendra Nagar.
4. The Divisional Engineer/Operation/Rajendra Nagar/TGSPDCL/Rajendra
Nagar.
5. The Superintending Engineer/Operation/Rajendra Nagar/TGSPDCL/Rajendra
Nagar.

..... Respondents/Respondents

This petition is coming on before me for final hearing on this day in the presence of Sri Vishal Ranjan - authorised representative of the petitioner/appellant and Sri G. Satyanarayana- ADE/OP/Rajendra nagar and Sri P. Ratnakar Rao - DE/OP//Rajendra nagar and having stood over for consideration till this day, this Vidyut Ombudsman passed the following:-

ORDER

This petition is registered suo-motu aggrieved by non - implementation of the Award passed in Appeal No. 43 of 2025-26 dt.10.02.2026 of this Authority, by the Licensee-respondents.

2. This Authority while allowing the appeal, at para No. 22 of the said Award has passed the following order:-

“In the result, the appeal is allowed in part and the impugned Award of the learned Forum is set aside. The bill for the month of November 2025 shall be revised from 1151 units to 651 units. The excess amount so arrived shall be adjusted in the future CC bills. As regards to the allegation of the employee of the respondents taking Rs.7000/- instead of Rs.3,000/- for replacement of meter, respondent No.5 is directed to hold an enquiry in this regard and take appropriate action and file compliance.”

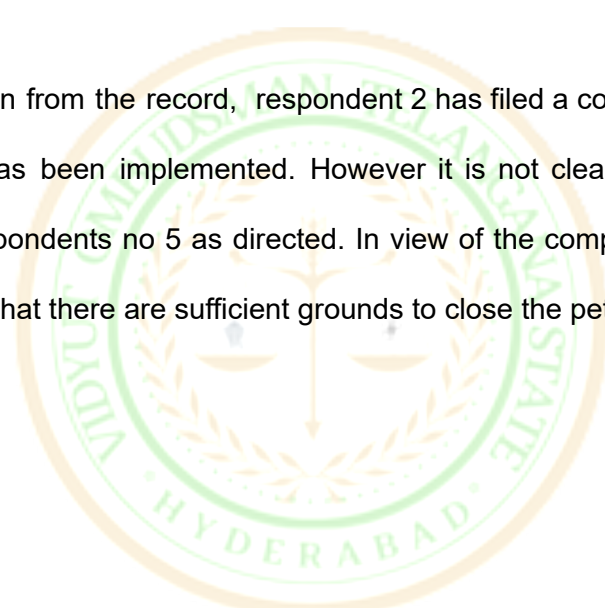
3. Respondent No.3 has filed a report stating that the Award passed by this authority is complied with.

4. Heard both sides.

5. The point for consideration is, whether there are sufficient grounds to close the petition?

POINT

6. As seen from the record, respondent 2 has filed a compliance report stating that the Award has been implemented. However it is not clear whether enquiry was conducted by respondents no 5 as directed. In view of the compliance of major part of the Award, I hold that there are sufficient grounds to close the petition.



RESULT

7. In the result, the petition is closed. The 5th respondent is directed to hold an enquiry as directed in para no.22 of the Award and file compliance on or before 1.7.2026. On failure the appellant can approach this Authority for taking action under Clause 3.42 of Regulation 3 of 2015.

A copy of this Order is made available at <https://vidyutombudsman-tserc.gov.in>.

Typed to my dictation by Office Executive cum Computer Operator, corrected and pronounced by me on the 12th day of May 2026.

**Sd/-
Vidyut Ombudsman**

1. Smt. Rolika Keshri, w/o. Sri Vishal Ranjan, Villa No.151, Richmond Villas, Sun City, Rajendra Nagar, R.R. District - 500 008. Cell: 7702167125.

1. The Assistant Engineer/Operation/Himayath Sagar/TGSPDCL/Rajendra Nagar.
2. The Assistant Divisional Engineer/Operation/Rajendra Nagar /TGSPDCL /Rajendra Nagar.
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